

## **Compliance action taken for childcare provision**

Ref: EY342353/4429299

Date: 26 February 2020

### **Summary of outcome**

All early years providers must meet the legal requirements in the [Statutory framework for the early years foundation stage](#). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 20 January 2020, the provider notified us of a significant event. The notification means that the provider met their legal responsibility as set out in the 'Statutory framework for the early years foundation stage (EYFS)' to notify Ofsted of significant events. We visited the provider on 24 January 2020 and found that they were not meeting some of the other EYFS requirements. We served a Notice to improve. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Action needed by 17 February 2020

improve the support and coaching provided to staff who manage complaints so that investigations are robust and address any weaknesses in practice

ensure the policy and procedure for accidents is consistently implemented by all staff, with particular regard to keeping a written record of accidents and informing parents.

We are satisfied with the action taken by the provider.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance](http://www.gov.uk/government/publications/early-years-provider-non-compliance)

[action-by-ofsted.](#)