

Complaint about childcare provision

Ref: EY557836/4448270

Date: 26 February 2020

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at

www.gov.uk/government/publications/early-years-foundation-stage-framework--2.

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 07 Feb 2020 we received a complaint that this provider was not meeting the requirements in relation to: safeguarding, risk assessments, information to parent's, accident and injury, staff suitability.

We carried out an unannounced visit on 19 February 2020. We found the incident has been fully investigated and the provider took prompt and effective action to ensure that children were not at risk of harm and systems were in place to avoid future incidents.

If we are satisfied with the action taken by the provider. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).