

Complaint about childcare provision

Ref: EY307024/4459521

Date: 26 February 2020

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, (EYFS) which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 21 February 2020, we received concerns that this provider was not meeting some of these requirements. On 26 February 2020 we conducted an unannounced visit to the nursery. Although not part of the original concerns, we found that the provider's risk assessments were not fully effective in making sure that all hazards to children were minimised and where possible removed. We asked the provider to:

Action:

complete effective risk assessments to minimise and remove where possible any hazards to children by 11 March 2020.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).