

1274846

Registered provider: Parkview Care (Broadstairs) Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately owned home looks after up to six children aged between eight and 17 who exhibit social, emotional and behavioural difficulties. The manager is registered and has been managing the home since 29 April 2019.

Inspection date: 11 February 2020

Date of last inspection: 1 July 2019

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged requires improvement to be good at the last full inspection.

At the interim inspection, Ofsted judges that it has sustained effectiveness.

The children have good relationships with the staff. External professionals give positive feedback about the progress that children are making. This includes progress in respect of the children's behaviour and their education. However, the management team has not made enough progress to address the issues that were identified at the full inspection. Consequently, the overall quality of the children's care continues to require improvement.

The management team has some awareness of the areas that need improvement and is in the early stages of acting to address them. However, some shortfalls have been repeated over time. So far, the management's monitoring has not been effective in addressing these issues.

On one occasion, a child went missing overnight. Although the police were actively looking for the child, the staff did not try to contact or continue to look for the child once they had begun the sleep-in phase of their shift. This does not safeguard children well enough, and it shows a lack of understanding of the risk of harm posed to children while they are missing from the home.

Managers do not ensure either that the risk assessments are updated to reflect significant information that has been shared by children or that they give enough consideration to the potential risks. These failures have the potential to limit the staff's understanding of the risks posed to children.

Managers still do not request return-home interview records. Therefore, the learning from missing-from-home incidents is limited.

Managers have again failed to ensure that information on those people whom the children can spend time with is accurately recorded in the children's placement plans. Although the staff are aware of the correct permissions, any inaccurate information in plans increases the potential for errors in staff's practice.

The external monitoring visits have the potential to contribute to improving practice if the managers act on the findings. The visits offer challenge and scrutiny and provide a balanced view of the home. Since the last inspection, the reports have included the views of external professionals.

There have been some improvements since the last inspection. The records relating to the use of physical intervention have improved. The quality of notifications to

Ofsted has also generally improved. The managers provide the staff with supervision and the staff access relevant training.

The manager and staff have good relationships with external professionals. Professionals spoke positively about the home and said that there is good communication with the staff.

The children are enjoying becoming active members of the local community. Managers have worked hard to enable this, overcoming difficulties and building positive relationships. During the inspection, one child spoke with great enthusiasm about his involvement in local clubs. He feels accepted and valued.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
01/07/2019	Full	Requires improvement to be good
14/11/2018	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure–</p> <p>that staff–</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child.</p> <p>(Regulation 12(1)(2)(a)(i))</p>	20/02/2020
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure–</p> <p>that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm.</p> <p>(Regulation 12(1)(2)(b))</p> <p>In particular, ensure that:</p> <ul style="list-style-type: none"> ■ the compatibility impact risk assessments are accurate and comprehensive; ■ when a child is missing from the home overnight, all necessary action is taken by staff to locate the child; and ■ information from return-home interviews is both requested and incorporated into the risk assessments. 	20/02/2020
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that–</p> <p>helps children aspire to fulfil their potential; and</p>	31/03/2020

<p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to–</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13(1)(a)(b)(2)(h))</p> <p>In particular, ensure that the records are accurate.</p>	
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Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1274846

Provision sub-type: Children's home

Registered provider: Parkview Care (Broadstairs) Limited

Registered provider address: Suite 56, The Brentano Suite, Solar House, 915 High Road, London N12 8QJ

Responsible individual: Beth Massey

Registered manager: Annette Cini

Inspector

Ashley Hinson, Social Care Inspector

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