

1255407

Registered provider: Phoenix Learning and Care Holdings Ltd

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This children's home is owned by a private company which operates a number of children's homes and a school in the south west of England. It is registered to provide care and accommodation for up to four children and young people.

Since the last inspection, a new/interim manager has been appointed.

Inspection date: 3 February 2020

Date of last inspection: 17 September 2019

Judgement at last inspection: good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the previous full inspection. At the interim inspection, Ofsted judges that it has sustained effectiveness.

Since the previous inspection in September 2019, the staff team has continued to provide the young people with a calming and safe environment in which to thrive.

A new manager has been appointed, who is suitably qualified and experienced.

Senior leaders have supported the continued development of the home. Their actions mean that requirements made at the previous inspection have been met. As a result, there have been no medication administration errors, and leaders and managers have improved the way in which they monitor records.

Despite the recent change of manager, the young people living in the home are settled. They enjoy and benefit from trusting relationships with the staff team. The staff are at times challenged by some of the young people's behaviours. However, because the staff know the young people well and behaviour management records provide staff with strategies, the use of physical intervention is recorded as minimal and always appropriate.

All the young people attend school or college and are making progress from their starting points. They have all lived in the home for over one year and know one another well. They are supported to enjoy time with friends, visit family and take part in activities.

The staff team has remained quite stable since the previous inspection. Safer recruitment procedures are followed, and regular supervision and training are provided. As a result, the staff are supported and kept up to date with learning, and senior leaders use supervision effectively to address poor practice.

Monitoring of the home is in the main good, records are complete and evaluation by senior leaders directly informs the development plan. The new manager has been quick to identify areas that require improvement. These include consultation and participation by the young people in the ongoing development of the home, and further improvement of all the monitoring and evaluation tools.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/09/2019	Full	Good
14/08/2018	Full	Requires improvement to be good
05/03/2018	Full	Good

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1255407

Provision sub-type: Children's home

Registered provider: Phoenix Learning and Care Holdings Limited

Registered provider address: The Hub, Seckington Cross, Winkleigh, Devon
EX19 8EY

Responsible individual: Bethany Beynon

Registered manager: Matthew Bleeks

Inspector

Linda Bond, Social Care Inspector

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