

Inspection of Family 1st

Rapture International Christian Centre Pentecostal Church, 17 Freebourne Gardens,
Rainham RM13 7PR

Inspection date:

30 January 2020

**The quality and
standards of early
years provision**

**This
inspection**

Not met (with actions)

Previous
inspection

Not applicable

What is it like to attend this early years setting?

This provision does not meet requirements

Children enjoy their time at this friendly and welcoming out-of-school club. However, the provider does not ensure that staff have a good knowledge of all safeguarding matters to help protect children from harm. Children arrive at the club in high spirits. Staff provide children with ways of learning about the world around them. However, the facilities to wash and dry children's hands are not appropriate. Children have opportunities to play outside, go on walks to the park and benefit from the fresh air. Children are provided with healthy and nutritious snacks, and drinking water. They behave well during meals, and are polite and show manners. Older children show care and consideration for the younger children. They happily share and involve others in their play. All children are motivated, and concentrate well on activities. Staff provide a good range of games and craft activities, which children choose from and enjoy. Children told the inspector that they really like the club, especially playing the piano. Children's dexterity and coordination are developing, as they handle small objects with control. Children concentrate and show increasing perseverance in their play. For example, they designed an aeroplane with paper and showcased this to their friends.

What does the early years setting do well and what does it need to do better?

- Staff provide snacks and light meals. Children know when food is available, and wash their hands. However, the leaders do not ensure children's health and hygiene is promoted at all times. For example, children use a shared hand towel to dry their hands and, at times, do not wash their hands with soap. The provider and staff have failed to consider the risk this poses to children.
- Before children start the club, staff gather information from parents about their children's individual needs. However, leaders do not always follow their own policies and procedures when the person normally authorised to collect the child is not available. This means, at times, staff are unsure what procedures to follow to keep children safe.
- Staff foster strong partnerships with parents of children who attend the club. They demonstrate this when they hold informal conversations with parents at the end of the day. Parents receive a warm welcome when they arrive, and are offered daily feedback at the end of each session. Parents speak favourably about the staff's long-serving commitment. However, some staff are not fully aware of the 'Prevent' duty guidance to keep children safe from harm.
- Children and staff interact well together. They have fun, laugh and share jokes as they play their favourite games and talk about what they did at school. Children listen intently and respond positively to adults and each other. Children enjoy investigating the world around them. For instance, they explored a power drill and pretended to drill down screws. Older children discussed recent global

events and shared their opinions.

- Children demonstrate good manners and great social skills. For instance, they asked staff politely when they needed drinking water. They learn how to behave positively. For example, older children kept track of their score on paper during a board game. Children take pride in their achievements.
- The club works in partnerships with other schools, which helps staff to have a better understanding of the needs of the children who attend the club. Staff continue to strengthen processes to share information with staff at local schools about children's care, learning and development.
- The learning programme is consistently planned to build on what each child knows and can do. Staff understand how children learn. They provide a wide range of exciting learning opportunities. For example, children made their own pizzas. They move freely around activities, engaging with activities and playing at their own pace, which helps them to absorb new ideas.
- Children's physical development is promoted well. They play ball games, balance on tubs and use skipping ropes. However, on occasion, staff leave the garden gate open leading to the street. This poses a risk to children.

Safeguarding

The arrangements for safeguarding are not effective.

Children are not sufficiently safeguarded because the provider does not ensure that staff knowledge and understanding of all matters related to safeguarding is kept up to date. Staff demonstrate an understanding of some signs of possible abuse, and can describe the procedures that they would follow, should they have concerns about a child's welfare. However, their knowledge of wider safeguarding issues, such as how to protect children from the risks of radicalisation and extreme views, is not good enough. This puts children's safety and welfare at risk. Staff, do not routinely ensure that the gate in the garden leading to the street is kept closed when children are playing outside.

What does the setting need to do to improve?

To meet the requirements of the early years foundation stage and Childcare Register the provider must:

	Due date
ensure children's health and hygiene is promoted at all times, and take all necessary steps to prevent cross-infection	28/02/2020

ensure that all staff are fully aware of safeguarding procedures when children are not collected by the authorised person	28/02/2020
improve knowledge and understanding of all safeguarding matters, including the 'Prevent' duty, to keep children safe from harm	28/02/2020
ensure that all doors leading to roads are kept locked at all times.	28/02/2020

Setting details

Unique reference number	EY540761
Local authority	Havering
Inspection number	10143521
Type of provision	Childcare on non-domestic premises
Registers	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
Day care type	Out-of-school day care
Age range of children	4 to 11
Total number of places	20
Number of children on roll	20
Name of registered person	Family 1st Services Limited
Registered person unique reference number	RP535157
Telephone number	07551246823
Date of previous inspection	Not applicable

Information about this early years setting

Family 1st registered in 2017. It is located in Rainham, in the London Borough of Havering. The setting operates each weekday, from Monday to Friday, from 3pm to 6pm, term time only. Staff hold appropriate early years qualifications.

Information about this inspection

Inspector

Pauline Valentine-Coker

Inspection activities

- The deputy manager conducted a learning walk with the inspector.
- The inspector held discussions with the leadership team and staff. She looked at relevant documentation and evidence of the suitability of staff working at the club.
- The inspector spoke to the deputy manager and the children at appropriate times during the inspection.
- The inspector spoke to parents during the inspection, and took their views into account.

We carried out this inspection under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

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