

1164089

Registered provider: Keys BR Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately owned children's home provides care for up to four children who have complex needs and require specialist support. The manager has been registered with Ofsted since July 2019.

Inspection date: 5 February 2020

Date of last inspection: 17 September 2019

Judgement at last inspection: good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.
At the interim inspection, Ofsted judges that it has sustained effectiveness.

At the last inspection, three requirements and three recommendations were raised. The manager has addressed one of these requirements and all the recommendations. Two of the requirements have been reset and one further requirement has been set at this inspection.

The children's individual records have improved. The records are up to date and provide important information. However, some handwritten records in the daily log and of individual sessions undertaken with the children are at times illegible. These records may make it difficult for the children to read information about themselves now or in the future.

The independent visitor's reports of the last two visits have not been sent to Ofsted. This shortfall means that Ofsted does not have a recent overview of the home.

The manager has not fully met the further two requirements. The staff now challenge a child about smoking in their bedroom and implement the strategies in the risk assessments. However, despite these strategies, the child continues to smoke in their room. Although the number of instances has reduced, smoking in the home is unsafe and places the children and the staff at risk. Also, not all the children's risk assessments provide enough detail of the actual risk or clear actions to reduce the risk.

One member of staff has attended training in attachment theory. However, due to timescales since the last inspection, the staff team is yet to receive this training and other specific identified training such as managing substance misuse. This shortfall means that not all staff have the required skills to meet the needs of the children.

Since the last inspection, one child has left the home. This child moved in a planned and positive way. The staff continue to provide support and make visits to the child at their new home.

The children continue to make improvements in all areas of their lives. They engage in their education provisions and work placements. The staff help the children to overcome barriers that previously restricted them. The staff motivate and support the children to achieve. They praise the children's accomplishments and develop strong relationships with them.

The manager has made improvements to the home. The staffing is stable, with new staff joining the team. Good induction and a focus on the staff's personal

development have resulted in a consistent and dedicated staff team that meets the children's needs well.

The staff build and maintain good relationships with the children. The staff spend quality time with the children and are committed to their care. The staff make sure that the children live in an environment that is clean, homely and welcoming.

The manager and staff work well with placing authorities. A social worker said, 'Communication has always been good and beneficial. The staff are good at informing me of any incidents and changes that might affect the young person I work with.'

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/09/2019	Full	Good
05/09/2018	Full	Requires improvement to be good
02/10/2017	Full	Good
13/01/2017	Interim	Sustained effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure— that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the children. (Regulation 12(1)(2)(a)(i))</p>	14/02/2020
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>ensure that staff have the experience, qualifications and skills to meet the needs of each child. (Regulation 13(1)(a)(b)(2)(c))</p> <p>In particular, ensure that the staff receive training in attachment and managing substance misuse training.</p>	31/03/2020
<p>The independent person must provide a copy of the independent person's report to—</p> <p>HMCI. (Regulation 44(7)(a))</p>	02/03/2020

Recommendations

- Staff should be familiar with the home's policies on record-keeping and understand the importance of careful, objective and clear recording. Staff should record information on individual children in a non-stigmatising way that distinguishes between fact, opinion and third-party information. Information

about the child must always be recorded in a way that will be helpful to the child. ('Guide to the children's homes regulations including the quality standards', page 62, paragraph 14.4)

In particular, ensure that children's handwritten records are legible.

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1164089

Provision sub-type: Children's home

Registered provider: Keys BR Limited

Registered provider address: Maybrook House, 2nd Floor, Queensway,
Halesowen, Worcestershire B63 4AH

Responsible individual: Emma Beech

Registered manager: Ruth Gorin

Inspector

Natalie Burton, Social Care Inspector

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