

Compliance action taken for childcare provision

Ref: EY478118/4391909

Date: 14 February 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 20 November 2019, the outcome of the inspection was that the quality of the provision was inadequate. Consequently we served a welfare requirements notice. This is a legal notice that requires the provider to take the actions within the timescales set out. The actions can be found in the published inspection report.

On 18 December 2019, we visited the provider to monitor compliance with the welfare requirements notice issued. We found that the provider had taken some action to comply with the notice issued. However, we have served a further welfare requirements notice. This gives the provider more time to comply with the notice. The provider will be able to give parents further information about this.

Actions needed to be met by 7 February 2020:

ensure all staff, including those with designated safeguarding lead responsibility, understand the local safeguarding procedures, in particular, the process to follow if an allegation is raised against an adult working at the setting;

improve your knowledge about indoor space requirements and organise the premises and equipment so that these requirements are met, particularly in the baby room;

improve the sleeping arrangements to ensure that there is an adequate supply of clean bedding for each child requiring rest or sleep to eliminate cross-contamination;

ensure that staff to child ratios are met at all times, and staff are deployed effectively to meet the individual needs of all children;

make sure staff receive effective supervision so that they have support, guidance and coaching in order to fulfil their roles and responsibilities;

make sure that leaders have effective oversight to ensure all staff have clear knowledge and understanding of their roles and responsibilities and follow nursery's policies and procedures;

ensure staff meet every child's individual and care needs, particularly with regard to carrying babies in the safest ways, sleeping, feeding and changing routines;

ensure fresh drinking water is available and easily accessible at all times, particularly for the youngest children;

ensure all complaints from parents and/or carers are looked into and are recorded, including a written record of their outcomes.

On 7 February 2020 the provider responded to actions raised. We are satisfied with the steps taken by the provider. This will be assessed further at their re-inspection.

The provider is still registered with Ofsted.

