

Complaint about childcare provision

Ref: EY541361/4447700

Date: 12 February 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 7 February 2020 we received concerns that this provider was not meeting some of these requirements. We have served a notice to improve that requires the provider to take the action below within the timescales set out. The provider will be able to give parents further information about this. The provider remains registered with Ofsted.

Action needed by 19 February 2020

- ensure recruitment procedures are fully effective in checking staff's suitability to work with children.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).