

Complaint about childcare provision

Ref: EY437148/4438682

Date: 12 February 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 27 January 2020 we received concerns that this provider was not meeting some of these requirements. We carried out an unannounced visit to the premises on the 12 February 2020 and found that the provider had failed to ensure that her car had its annual MOT and was roadworthy. The provider had already taken action and an MOT has been completed and passed. The provider now has a sticker in the car window with the MOT remainder date and she has also set a reminder on her calendar to ensure this does not occur again.

We are satisfied with the action taken by the provider to minimise the possibility this would occur again. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).