

Complaint about childcare provision

Ref: 208734/4394039

Date: 28 January 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 29 November 2019 and 10 December 2019 we received information which raised concerns that this provider was not meeting some of these requirements.

We have served a notice to improve. This notice requires the provider to take the action below within the timescales set out. The provider will be able to give parents further information about this.

Action needed:

ensure reasonable steps are taken to minimise or remove risks to children's health on the premises, in particular, by ensuring that bowls containing dog food or water are not accessible. To be completed by 24 January 2020.

We have received an appropriate response from the provider

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).