

Complaint about childcare provision

Ref: 2519779/4349314

Date: 10 February 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 4 October 2019 we received concerns that this provider was not meeting some of these requirements. On 28 January 2020 we carried out an unannounced visit and found that: the provider left children in the care of a person whose suitability has not been checked by Ofsted and she does not keep a daily record of names of children being cared for and the times of their attendance.

We have issued the provider a notice to improve. The provider is still registered with Ofsted.

Actions needed –

ensure that children are not left in the care of any person whose suitability has not been checked by Ofsted

keep a daily record of names of children being cared for and the times of their attendance by the 11 February 2020.

The provider responded to the actions within the required timescales. We are satisfied with the actions taken.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).

