

Complaint about childcare provision

Ref: EY471894/4433914

Date: 7 February 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 24 January 2020 the provider notified us of an incident that occurred relating to the safety and welfare of children and security of premises. On 27 January 2020 we also received concerns relating to the same requirements. We carried out an unannounced visit on 06 February 2020 where we found that provide has taken prompt and appropriate action to meet requirements. The provider will be able to give you more information regarding this matter. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).