

Complaint about childcare provision

Ref: 205227/4335236

Date: 5 February 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 18 September 2109, we received concerns that this provider was not meeting some of these requirements. We carried out a visit on 25 September 2019. We have issued a Notice to improve. This requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed:

ensure leaders and managers are alert to all child protection issues so that they are able to identify, understand and respond appropriately to signs a child may be in danger, this is with particular regards to monitoring children's attendance by 25.10.19

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).