

2490996

Registered provider: Horizon Care and Education Group Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately run and provides care and accommodation for up to three children or young people. The children and young people require care to support their emotional difficulties.

The manager registered in December 2019.

Inspection date: 16 January 2020

Date of last inspection: 10 April 2019

Judgement at last inspection: good

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.
At the interim inspection, Ofsted judges that it has improved effectiveness.

Since the last inspection, the home has a new manager, new responsible individual and a consistent staff team. Vacancies have been filled and any bank staff are regular and known to the young people. There is a very diverse group of young people with some complex needs. They are supported by a staff team that understands their needs very well. Staff have very positive relationships with young people, which allows the young people to express themselves and talk about their concerns with people they trust.

Young people have made excellent progress. One young person has reduced their reliance on substances from a very high level of dependency to zero. This is an excellent achievement. Staff have used alternative incentives to redirect the young person's attention, and he now has caring responsibilities for an animal. Staff members reflected on this as being a significant and positive outcome for the young person. One young person, who previously frequently went missing, has only been missing from home on two occasions. Both times were for very short periods of time, and the young person returned of their own accord. Another young person has demonstrated his ability to recognise risks in the community and taken personal responsibility for disengaging with risk-taking behaviour.

Staff understand the complexities of the young people very well. They know that there are risks for young people and mitigate those through meaningful discussion and key-work sessions. These actions allow young people to reflect on their decisions and how they want to focus on future achievements.

The staff actively engage with other agencies and have been particularly proactive in seeking specialist help for one young person who is now receiving support from the child and adolescent mental health service. This support is allowing the young person to understand his behaviour and how it links to his past.

Health needs for young people are being met. They regularly attend routine appointments. Staff actively encourage the reduction of smoking tobacco and utilise opportunities to promote better health.

The staff have worked hard to engage young people in education. There is a passion to ensure that those who want to attend mainstream school are given the best opportunity to do so. Staff actively challenge those involved in arranging education so that young people have some form of education at all times, even while waiting for education placements to be confirmed.

Contact with young people's families is promoted where it is appropriate and in the best interests of the young people. Staff understand how contact can sometimes increase anxieties and are able to plan ahead to meet the young people's needs. Staff actively work with social workers to ensure that any arrangements work for young people, are positive experiences and keep them safe.

One child came to the home as an emergency placement. As a result of the home not being made fully aware of the current status of the young person, their needs were not met, and a number of incidents took place. The home took swift action to terminate the placement to reduce any risks to young people already living at the home. The responsible individual has escalated the concern around poor quality admission information to the placing authority.

One incident was not notified to Ofsted within required timescales. The manager was able to explain that a misinterpretation of the regulation led to the notification being made at the point the incident had been finalised, rather than at the time the incident took place. The manager was able to demonstrate that his current understanding of notifications was accurate, and therefore a requirement is not necessary.

The previous recommendation has been actioned.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
10/04/2019	Full	Good

Information about this inspection

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 2490996

Provision sub-type: Children's home

Registered provider: Horizon Care and Education Group Limited

Registered provider address: Venture House, Unit 12, Prospect Business Park,
Longford Road, Cannock WS11 0LG

Responsible individual: Sean Milnes

Registered manager: Oliver Scrimshaw

Inspector

Mark Broomhead, Regulatory Inspection Manager

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