

## **Compliance action taken for childcare provision**

Ref: EY437357/4388863

Date: 5 December 2019

## **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 25 November 2019 the provider notified us about an allegation against a member of staff. The information raised concerns that this provider was not meeting some of these requirements. We visited the provider and following this visit, we served a welfare requirements notice. This is a legal notice that required the provider to take the actions below within the timescales set out. On 19 December 2019, we visited the provider to check what action they had taken to meet the below actions. We were satisfied that the provider has addressed all actions and made the required improvements. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Ensure that all staff have a clear understanding and up to date knowledge of safeguarding issues, so that they are confident about their role to identify and respond to inappropriate behaviour displayed by other staff members in a timely and appropriate way – to be completed by 13 December 2019.

Ensure that any concerns or allegations about staff behaviour and practice towards children are referred to the relevant agencies who have statutory responsibilities without delay - - to be completed by 13 December 2019.

Ensure that all staff have a clear understanding of their roles and responsibilities to provide a high quality of care to children which meets their individual needs and offers a settled and nurturing environment, including during mealtimes – to be completed by 13 December 2019.

Improve the systems in place for the monitoring of staff practice and for the supervision of staff, so that staff receive the coaching, support and training they need to fulfil their roles and promote the interests of children – to be completed by 3 January 2020.



## **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.