

Complaint about childcare provision

Ref: EY402200/4405576

Date: 27 January 2020

Summary of outcome

'All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 17 December 2019 we received concerns that this provider was not meeting some of these requirements. We carried out a visit on 21 January 2020 and found breaches of requirements not related to the original concern. We have served a Notice to Improve. This is a legal notice that requires the provider to take the actions below by 5 February 2020. These notices to improve will be monitored.

ensure that children's bedding is stored appropriately to prevent cross contamination

ensure that children's peg bags do not pose a risk to their safety

The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).