

Complaint about childcare provision

Ref: EY355081/4359787

Date: 24 January 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 16 October 2019 we received concerns that this childminder was not meeting some of these requirements. We visited the childminder and found that she had failed to notify us of an individual working on the premises. This is a breach of requirements. We served a notice of action to improve. This is a legal notice that requires the childminder to take the action below within the timescales set out. The childminder will be able to give parents further information about this. The childminder is still registered with Ofsted.

Action needed by 24 December 2019:

- ensure the required information is provided to Ofsted to ensure suitability checks are completed for all individuals living and working on the premises.

The provider responded to confirm compliance with the actions set.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).

