

## Compliance action taken for childcare provision

Ref: 509927/4345610

Date: 20 December 2019

## **Summary of outcome**

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 27 September 2019 we completed an inspection and the provider was judged inadequate. We served a Welfare Requirement Notice (WRN). This is a legal notice that requires the provider to take the actions below within the timescales set out. We also issued a Notice to improve (NTI).

On the 18 October 2019 we conducted an unannounced visit to check compliance with the previous WRN. We found the provider had made improvement to most of the previous actions. However, improvements had not been made in one area, so we served a further WRN.

Actions needed by 15 November 2019:

ensure effective supervisions are carried out to more effectively monitor and evaluate the effectiveness of the managers practice and provide appropriate coaching, support and training to promote continuous improvement.

On 18 November 2019 we conducted an unannounced visit to check compliance with the previous WRN. We found the provider had not made sufficient improvements to the action raised, so we served a further WRN.

Action needed by 17 December 2019:

ensure effective supervisions are carried out to more effectively monitor and evaluate the effectiveness of the managers' practice and provide appropriate coaching, support and training to promote continuous improvement.

On 21 November 2019 we started taking steps to cancel the provider's registration. The provider has objected to our intention to take this step. While we consider this objection, we will continue to monitor the provider to ensure the actions are successfully completed.

On 18 December 2019 we conducted an unannounced visit to check compliance with the previous WRN and to consider new concerns raised. We found improvements are beginning to be made, however, these are still not yet fully effective to meet requirements. An additional weakness was also identified so we served a further WRN.



## Action needed by 17 January 2020

implement the planned programme of professional development so that supervisions monitor and evaluate the effectiveness of the managers' practice and provide appropriate coaching, support and training to promote continuous improvement

review staff disclosure and barring service (DBS) checks to ensure that they are all enhanced DBS checks.

On the 20 January 2020 we conducted an unnanounced compliance monitoring visit and found that the provider had implemented effective supervisions to monitor the manager's practice and had reviewed all staff DBS checks.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.