

Complaint about childcare provision

Ref: 127606/4407470

Date: 8 January 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 12 December 2019, we received concerns that the provider was not meeting some of these requirements. On 6 January 2020, we visited the provider and found that some of the requirements were not being met. We have served a Welfare Requirements Notice. This is a legal notice that requires the provider to take the action below within the timescales set out.

Action required:

take action to make referrals to Disclosure and Barring Service where appropriate concerns have been identified about an individual's suitability, by 20 January 2020

ensure that all committee members have the appropriate suitability checks in order to fulfil their roles, by 20 January 2020

notify Ofsted swiftly of changes to the committee to enable full suitability checks to be carried out, by 20 January 2020.

On 21 January 2020 we completed an unannounced visit to the provider and found that they had taken appropriate action to meet the Welfare Requirements Notice.

The provider will be able to give parents further information about this. The provider is still

registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).