

## **Complaint about childcare provision**

Ref: EY421660/4402471

Date: 17 January 2020

### **Summary of outcome**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 11 December 2019, we received concerns that this provider was not meeting some of these requirements. We discussed this with the provider on 11 December 2019. We found that the provider had reviewed practice and taken action to meet the related welfare requirements. We were satisfied with the measures taken by the provider and therefore did not have to take further action. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).