

Complaint about childcare provision

Ref: EY491641/4418200

Date: 16 January 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 7 January 2020 we received concerns that this provider was not meeting some of these requirements. On 13 January 2020, we carried out a visit and found that: the provider does not take steps to ensure children are not exposed to risks in the setting; this relates to the storage of sharp objects in the kitchen. Additionally, the provider does not ensure records are easily accessible and available and does not keep a daily record of the hours of children's attendance.

The provider is still registered with Ofsted.

Actions needed –

3.64 take steps to ensure children are not exposed to risks; this relates to the storage of sharp objects in the kitchen

3.69 ensure records are easily accessible and available

3.76 keep a daily record of the hours of children's attendance.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).