

Complaint about childcare provision

Ref: EY252879/4272466

Date: 31 July 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 1 July 2019, we received information that the provider was not meeting some of these requirements. We carried out a visit on 25 July 2019 to look at whether the provider is meeting the Safeguarding and Welfare requirements of the Early Years Foundation Stage relating to; Special educational needs and Information for parents and carers. As a result of the visit, the provider updated the information about her provision on the internet in line with the information shared with parents in her Inclusion policy. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).