

Complaint about childcare provision

Ref: EY381307/4414011

Date: 10 January 2020

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundationstage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 3 January 2020 we received concerns that this provider was not meeting some of these requirements. We visited the setting on 6 January 2019 and found that the provider was not meeting all of the requirements in the 'Statutory framework for the early years foundation stage'. The provider failed to notify us of a change to the individuals that make up the company registered to provide care. We are satisfied with the response from the provider. The provider will be able to give parents further information about this. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).