

SC368032

Constant Child Care Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is privately owned and provides care for up to three children and young people aged between seven and 17, irrespective of gender, who have social and emotional difficulties.

The registered manager left the home on 25 June 2019. An interim manager has been in post since 1 July 2019 and has applied to register with Ofsted.

Inspection date: 29 November 2019

This monitoring visit

Ofsted carried out an interim inspection on 2 October 2019. At this inspection, Ofsted judged the home to have declined in effectiveness. Several requirements were raised, and Ofsted issued the provider with four compliance notices under section 22A of the Care Standards Act 2000. The compliance notices were issued in relation to regulation 12, the protection of children standard, regulation 13, leadership and management standard, regulation 21 and regulation 35, of the Children's Homes (England) Regulations 2015.

This monitoring inspection was undertaken to review the actions that the provider has taken to comply with the notices issued following the interim inspection, and to review the status of the requirements raised.

At this inspection, no young people were living at the home. The one young person who resided at the home at the time of the interim inspection had moved on and was supported by staff to do so. A young person who moved into the home moved on quickly after staff could not meet his needs effectively and keep him safe.

Inspectors found that managers have taken action to meet the specific steps outlined in the four compliance notices. Internal monitoring systems used by managers are more effective, the quality of risk assessments has improved, and

physical intervention records now contain all the required information. Staff no longer lock internal doors to manage young people's behaviour and so young people can move freely around their home. In addition, steps have been taken to create a homelier environment. The four compliance notices have therefore been met.

The manager has also ensured that he is acting on the recommendations raised by a fire safety officer to create a safe environment for young people, staff and visitors.

The home's statement of purpose has been updated and now reflects the changes made to the staff team and provides accurate information to placing authorities about staff working at the home.

Managers are now implementing the recommendations raised by the designated officer for the local authority following the outcome of a safeguarding investigation. As a result, leadership roles are clarified and additional training is being organised for the responsible individual.

Staff training records have been updated by the manager. In addition, the manager ensures that there is at least one first-aid trained staff member caring for young people each day. This improves young people's welfare.

Staff rosters now clearly reflect who has worked in the home and when. This means that the manager has better oversight and awareness of the workforce being used to care for young people.

During this inspection, a new shortfall was identified. The manager did not seek relevant information from the placing authority about a young person who moved into the home. This undermined his ability to make an informed decision about whether staff could meet the young person's needs effectively. He was not professionally curious enough to ask additional questions that would have helped the manager and staff understand the young person's vulnerabilities. As a result, the young person had to move on sooner than anticipated, which means he was unable to experience the placement stability he needs.

When concerns were raised about the young person's safety in the community, the manager attended a multi-agency meeting to discuss and review risks and safety concerns. When the young person went missing from home staff tried to locate him. Consequently, the manager and staff took some steps to promote his safety and wellbeing.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
02/10/2019	Interim	Declined in effectiveness
01/05/2019	Full	Requires improvement to be good
23/10/2018	Full	Requires improvement to be good
01/08/2018	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The care planning standard is that children— receive effectively planned care in or through the children's home. (Regulation 14(1)(a))	20/01/2019

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: SC368032

Provision sub-type: Children's home

Registered provider: Constant Child Care Limited

Registered provider address: 4 Parkside Court, Greenhough Road, Lichfield, Staffordshire WS13 7FE

Responsible individual: Barry Edwards

Registered manager: Post vacant

Inspectors

Patrick McIntosh, social care inspector

Mr Paul Robinson, social care inspector

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