

Inspection of 115 Club St Luke's

St. Luke's C of E Infant School, Maxwell Road, BOURNEMOUTH BH9 1DL

Inspection date:

17 December 2019

**The quality and
standards of early
years provision**

**This
inspection**

Not met (enforcement)

Previous
inspection

Inadequate

What is it like to attend this early years setting?

This provision does not meet requirements

Procedures to ensure children are safe and healthy at the club are not implemented well. Arrangements for supervision of children are not effective to ensure children are protected from harm. Some records, including those used to monitor children's attendance, and detail children's individual needs, are not completed effectively or easily accessible to staff, to ensure children's individual needs are consistently met. Staff are aware of when children require medication. However, they fail to follow their own procedures with regards to gaining permission and recording administered medications.

Despite these issues, children enjoy their time at the club. They play alongside friends, and have access to a suitable range of games and activities. Children benefit from being able to relax and participate in activities of their choice. Parents value the flexibility of the club in supporting their childcare needs. They report that children really enjoy attending, with some asking to attend on days other than those they are booked in for. Children behave well and are sensitive to the feelings of others. They build strong relationships with the staff, helping them to relax and feel happy at the club. For example, children tell staff about their attendance at the school Christmas party.

What does the early years setting do well and what does it need to do better?

- Managers do not reflect well enough on the quality of the provision, to ensure weak practices are identified and prompt action is taken to make improvements.
- Staff do not ensure that children always remain within their sight and hearing, so that they can supervise them effectively at all times. For example, when escorting a group of children to the toilets, staff fail to check they have all children with them when they return to the playroom. As a result, children are left behind and staff cannot ensure their safety. Processes to record children's attendance are not accurate. Staff do not know how many children are present during the session, which places children at risk should a child go missing or if there is an emergency.
- Staff are caring towards children, and show compassion and reassurance when children feel unwell. However, they fail to obtain written consent from parents before administering medications, and do not follow their own policies and procedures to record when they have to administer it. As a result, parents are not informed when their child has received medication, to keep them well informed and prevent children from being given too much medication by accident.
- Although staff gain information about children's individual needs, the organisation and storage of this information is not efficient to ensure children's

needs are met. For example, staff are unable to locate individual information about a child when it is needed.

- Managers have provided specific guidance and support for staff on managing children's behaviour. This has been effective in helping to ensure children receive consistent and clear messages about how to behave. As a result, children play well together and consider the feelings of others. For example, when playing a board game, a group of children adapt the game to enable another child to join in.
- When children are involved in activities, staff offer some support by providing the resources or materials they need to extend what they are doing. For example, children are provided with scissors, pens and paper to make their own festive cards to take home.
- Effective procedures are followed when recruiting and vetting staff to help ensure they are suitable to work with children. Any person who has not had all checks completed is never left unsupervised with the children. Staff receive regular opportunities to discuss their role and responsibilities with managers.
- Children can choose to play indoors and out, giving them opportunities for physical exercise and fresh air as they play ball games and balance on equipment.

Safeguarding

The arrangements for safeguarding are not effective.

Staff fail to safeguard children effectively. Policies and procedures are not followed consistently to ensure appropriate steps are taken to ensure children's safety and well-being is supported. Children are not always supervised well by staff and some records that should be in place to help keep them safe are either not completed, not accessible or inaccurate. Staff do have a sufficient understanding of child protection procedures. They receive some training so that they know possible signs that may indicate a child may be at risk of harm, and recognise their individual role in escalating any concerns.

What does the setting need to do to improve?

The provision is not meeting requirements and Ofsted intends to take enforcement action.

We will issue a Welfare Requirements Notice requiring the provider to:

	Due date
ensure children are adequately supervised at all times	13/01/2020

<p>maintain an accurate daily record of the names of children being cared for on the premises and their hours of attendance</p>	<p>13/01/2020</p>
<p>gain written permission from parents prior to administering medications and maintain a written record of each time a medicine is administered, and inform parents on the same day</p>	<p>13/01/2020</p>
<p>ensure all records, including those that detail children's individual information, are easily accessible and available, to help ensure the needs of all children are met.</p>	<p>13/01/2020</p>

Setting details

Unique reference number	EY440061
Local authority	Bournemouth, Christchurch & Poole
Inspection number	10117841
Type of provision	Childcare on non-domestic premises
Registers	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
Day care type	Out-of-school day care
Age range of children	4 to 11
Total number of places	50
Number of children on roll	95
Name of registered person	115 Childcare Services Ltd
Registered person unique reference number	RP531264
Telephone number	07732133378
Date of previous inspection	8 July 2019

Information about this early years setting

115 Club St Luke's registered in 2011. It is one of six clubs and is located in Bournemouth, Dorset. The club is open during term time only from 7.30am to 9am and from 2.50pm to 5.45pm. The provider employs seven members of staff, of whom two hold relevant qualifications at levels 3 to 6.

Information about this inspection

Inspector
Samantha Powis

Inspection activities

- The inspector spoke to staff and children at appropriate times during the inspection.
- The inspector completed a joint observation with the area manager, and discussed how children's needs are supported.
- The inspector spoke with parents to capture their views of the setting.
- The inspector sampled a range of documentation used to support children's health and welfare.

We carried out this inspection under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

If you are not happy with the inspection or the report, you can [complain to Ofsted](#).

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence/, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk

This publication is available at <https://reports.ofsted.gov.uk/>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2019