

Complaint about childcare provision

Ref: EY536963/4240629

Date: 7 January 2020

Summary of outcome

We found that the provider had failed to inform Ofsted about a significant event. However, we will not be taking any further action as we are now assured that the provider is aware of their responsibility to notify Ofsted of such events in the future.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).