

Complaint about childcare provision

Ref: EY553218/4394163

Date: 18 December 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2.

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 2 December 2019 we received concerns that this provider was not meeting some of these requirements. In particular, the requirement relating to food and drink. We contacted the provider on 5 December to discuss the matter. We review the actions taken and found the provider had taken prompt and appropriate steps to ensure children receive healthy and nutritious food. We are satisfied with the actions taken by the provider to rectify the breach of the welfare requirements and therefore it was not necessary for Ofsted to take any further action.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).