

1263571

Registered provider: Flourish (Gloucestershire) Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This children's home is owned and managed by a private organisation. It is registered for up to five children aged between 11 and 17 years who have had adverse childhood experiences that have led to associated trauma and presenting complex behaviours.

The manager registered with Ofsted to manage this home in June 2017.

Inspection date: 10 December 2019

Judgement at last inspection: Good

Date of last inspection: 14 May 2019

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.

At the interim inspection, Ofsted judges that it has improved effectiveness.

Moves into and from the home are managed well. The child who recently moved in shared with the inspector that they are very happy and like the adults in the home. A school placement has already been identified for the child and the headmaster was at the home to meet the child during this inspection. The manager was a strong advocate for the child and frequently met with education professionals to ensure the best possible outcome on behalf of the child.

Staff help children well to prepare for adulthood. The manager and staff have supported one child to access a personalised, local authority-funded college placement of his choice. The child has consistently attended and there is close monitoring and support of this provision. In addition, staff have assisted the child to gain part-time employment.

Staff ensure children have positive experiences in this home. Children have had individual holidays to requested locations including Snowdonia National Park zip wiring and trampolining in caves, as well as a holiday to Cornwall. Staff ensure that children participate in different hobbies including scouts, attending the gym and youth club. Consequently, children develop their social skills and sense of well-being.

Complaints are managed well. There has been one complaint made since the last inspection and a concern raised about staff practice in the home. The manager ensured that robust action was taken and ensured that all parties were consulted to rectify the matter to the highest standard. Investigations are exceptionally thorough with disciplinary procedures followed properly. The manager has provided strong oversight through staff supervision.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/05/2019	Full	Good
19/11/2018	Interim	Declined in effectiveness
04/06/2018	Full	Requires improvement to be good

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1263571

Provision sub-type: Children's home

Registered provider: Flourish (Gloucestershire) Limited

Registered provider address: Windsor House, Bayshill Road, Cheltenham,
Gloucestershire GL50 3AT

Responsible individual: Samantha Summers

Registered manager: Barbara Layton

Inspector

Anna Gravelle, social care inspector

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