

SHL Training Solutions Ltd

Monitoring visit report

Unique reference number: 2510853

Name of lead inspector: Anita Pyrkotsch-Jones Her Majesty's Inspector

Inspection date: 28 November 2019

Type of provider: Independent learning provider

Address: 28 Church Lane
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Monitoring visit: main findings

Context and focus of visit

From October 2018, Ofsted undertook to carry out monitoring visits to all newly directly funded providers of apprenticeship training provision which began to be funded from April 2017 or after by ESFA and/or the apprenticeship levy. This follow-up safeguarding monitoring visit has been carried out consequent to the provider being found to be making insufficient progress with respect to safeguarding at their previous monitoring visit. It follows the arrangements outlined in the *Further education and skills inspection handbook*.

The focus of this visit is only on the safeguarding theme below.

SHL Training Solutions Ltd currently has 37 apprentices. The majority of apprentices are on standards-based apprenticeships at levels 3, 4 and 5. Most are studying on team leader/supervisor, business improvement techniques and supply chain warehouse operative apprenticeships.

Themes

How much progress have leaders and managers made in ensuring that effective safeguarding arrangements are in place? Reasonable progress

Leaders and managers have taken appropriate steps to address the weaknesses identified at the previous monitoring visit.

Leaders and managers have updated safeguarding and safeguarding-related policies and procedures, including the 'Prevent' duty strategy and risk assessment. The updated policies and procedures, in addition to recent staff training in safeguarding and the 'Prevent' duty, ensure that staff are now aware of their roles and responsibilities in relation to safeguarding.

Since the previous visit, a designated safeguarding officer (DSO) and deputy DSO have been appointed. The DSO is highly experienced. The DSO and deputy DSO hold appropriate qualifications. The DSO has dealt competently and efficiently with the one safeguarding referral received.

Managers provide apprentices with a comprehensive safeguarding handbook that includes the names of the DSO and deputy DSO, and their contact details. As a result, apprentices know who the DSO and deputy DSO are, and how they can report any safeguarding concerns they may have.

Apprentices benefit from off-the-job training that incorporates safeguarding and safeguarding-related issues. They have an adequate understanding of safeguarding

and the threats of radicalisation and extremism. Apprentices know how and to whom they should report any incidents of safeguarding or safeguarding-related issues.

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