

2523025

Registered provider: Compass Children's Homes Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and operated by a private company. It is registered to provide care and accommodation for up to six children. Children may have faced adverse childhood experiences, trauma and placement and family breakdown.

A qualified and experienced registered manager is in post.

Inspection dates: 20 to 21 November 2019

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection: not applicable

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: not applicable

Inspection judgements

Overall experiences and progress of children and young people: good

This is the home's first inspection since being registered with Ofsted in July 2019. Children have made progress in the short period of time that they have been living in the home. Staff respond to children in a nurturing, patient and caring way. This helps children feel supported and they settle quickly. Children enjoy where they live.

Staff support children well and help them to make progress. One member of staff takes a child to see their family on a regular basis and attends all their review meetings, even on her days off. This provides consistency for the child and family.

Children do not currently attend school. However, since children have moved to the home, the registered manager has strongly advocated for them. Consequently, education placements have now been identified, and tutoring has been secured until children start school. Staff maintain a good daily routine to ensure that children are prepared when they start school.

Staff support children to become more independent and to develop life skills that will benefit them in the future. Children can cook basic meals and complete laundry tasks and are working towards going to the local shops by themselves. This helps them to develop confidence and promotes positive self-esteem.

Staff work with children in a child-focused way to help them to understand some of their behaviours. The positive routines that staff promote help children to feel secure and give them a sense of stability.

Staff give children the opportunity to engage in a range of activities. There is an abundance of games for children to play with. The home is decorated to a high standard and provides children with a positive homely environment.

How well children and young people are helped and protected: good

Safeguarding incidents are rare. When they do occur, staff and the registered manager demonstrate good safeguarding knowledge and act appropriately to keep children safe. Staff have the skills and training to manage self-injurious behaviour and act quickly when they need to. Consequently, children feel safe and are supported to manage their emotions.

The registered manager analyses why incidents happen and how children and staff can be supported to reduce further risks. This helps staff to consider and understand children's needs, rather than focusing on their behaviours.

The registered manager and staff support children when they have disagreements with

each other. This work is effective, and relationships between the children have improved. Staff use physical interventions as a last resort and hold children for a minimal amount of time. Staff debriefs are very honest and reflective and improve future practice. Children are always consulted following a restraint and they share their views and feelings with staff.

Children have not gone missing from the home. However, staff are aware of how to respond should they need to.

The effectiveness of leaders and managers: good

The registered manager knows the children well and has a very good understanding of their needs and starting points. She is reflective and analytical and is supporting the staff team to develop a therapeutic style of parenting. The registered manager has a clear vision for the home. She is focused on ensuring that children get the best possible care.

The registered manager is developing a consistent approach in the home. As well as children having clear boundaries, the registered manager has set clear expectations for the staff team. This provides children with consistent responses from the staff who care for them.

The registered manager is a strong advocate for children. She challenges other professionals so that children get the best possible care and receive the services that they are entitled to. This supports children's future progress.

Staff are well supported through regular supervision. They are well trained and have the skills that they need to meet the needs of the children that they care for.

The registered manager has effective monitoring systems. These help her to review the service, develop practice and identify patterns and trends. Children are regularly consulted. This allows them to feel listened to.

Staff consider children's cultural needs and how these should be supported. In addition, a member of staff has given the children an insight into his own culture and religious beliefs. This helps children to understand differences and respect different religions.

The registered manager has positive relationships with social workers. She keeps them well informed. This is vital when children are placed outside of the area where their families live.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 2523025

Provision sub-type: Children's home

Registered provider: Compass Children's Homes Ltd

Registered provider address: Mountfields House, Epinal Way, Loughborough,
Leicestershire LE11 3GE

Responsible individual: Benjamin Jordan

Registered manager: Teyte Parrish

Inspector

Lisa O'Donovan, social care inspector

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