

## **Complaint about childcare provision**

Ref: EY359521/4362339

Date: 11 December 2019

## **Summary of outcome**

'All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at <a href="https://www.gov.uk/government/publications/early-years-foundation-stage-framework--2">www.gov.uk/government/publications/early-years-foundation-stage-framework--2</a>. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On the 21 October 2019 we received concerns that this provider was not meeting some of these requirements. We carried out an announced visit on the 4 December 2019. If we are satisfied with the action taken by the provider. The provider is still registered with Ofsted.

## **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the Concerns and complaints about childminders and childcare providers leaflet.