

# 1280371

Registered provider: Time-Out Children's Homes Ltd

Interim inspection

Inspected under the social care common inspection framework

## Information about this children's home

This is one of several children's homes operated by a private company. The home is registered to provide care and accommodation for up to two children who have emotional and/or behavioural difficulties.

If required, children and young people can access the organisation's school and therapy department.

The manager has been registered with Ofsted since the home opened in July 2018.

**Inspection date:** 21 November 2019

**Judgement at last inspection:** good

**Date of last inspection:** 26 February 2019

**Enforcement action since last inspection:** none

## This inspection

### The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.

At the interim inspection, Ofsted judges that it has improved effectiveness.

One child has lived at this home since it opened in July 2018. The home is run by a committed and hands-on manager who drives a child-focused approach to caring for this child. The manager has a good understanding of what the home does well and has a detailed insight into the child's care plan. She uses a range of quality assurance processes to monitor and improve the home's performance, including external scrutiny by an independent visitor who visits monthly. Shortfalls are addressed in a timely manner.

Suitable action has been taken to address the requirement from the previous inspection. A copy of the child's full care order has now been acquired from the placing authority and added to the child's records. Overall, these records are comprehensively detailed and provide a good insight into the child's life. However, some work is required to improve how staff capture information that could be potentially stigmatising for the child, for example describing an incident when the child was on the roof of the lounge bay-window on the ground floor as attempted suicide.

A recommendation was also made at the previous inspection and has been addressed. Damage caused to the home by the child is now repaired quickly. This has further improved the environment, which is highly personalised and feels welcoming.

Age-appropriate boundaries, realistic expectations and positive relationships have enabled this child to find stability in her previously chaotic life. The child has settled into good routines that promote education during the day and constructive activities during the evenings, weekends and holidays.

A significant amount of progress has been made relative to the child's starting point and time in placement. This includes better managing her emotions, keeping healthy, attending school and making better choices about keeping herself safe. The child's social worker said: 'I am really happy with what staff have done. Because of their support, we have been able to remove the deprivation of liberty safeguards (DoLS), and we are now considering her wish to move back into her home area to be nearer her family and friends.'

The child talks positively about her experiences and clearly likes living at this home. She is encouraged and supported to express her views and opinions. Staff use these to influence the day-to-day running of the home. Grumbles and complaints are listened to and action is taken to address them. The child has raised only one serious concern since the last inspection. This was a serious allegation against a member of staff. In response, the manager took appropriate steps in the best interest of the child's welfare and safety. This included removing the immediate risk, referring to the police and external safeguarding agencies and supporting the investigation to its conclusion.

### Recent inspection history

Inspection date	Inspection type	Inspection judgement
26/02/2019	Full	Good

## What does the children's home need to do to improve?

### Recommendations

- The home's records on each child represent a significant contribution to their life history. ('Guide to the children's home regulations including the quality standards', page 62, paragraph 14.11)

Specifically, managers should ensure that the information contained children's records is represented in a sensitive and factual manner.

### Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the difference made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

## Children's home details

**Unique reference number:** 1280371

**Provision sub-type:** Children's home

**Registered provider:** Time-Out Children's Homes Ltd

**Registered provider address:** Unit 2, Ripponden Mill, Mill Fold, Ripponden, Sowerby Bridge, West Yorkshire HX6 4DH

**Responsible individual:** Janet Lumb

**Registered manager:** Katie Tomlinson

## Inspector(s)

Paul Scott, social care inspector

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