

Compliance action taken for childcare provision

Ref: 400366/4357529

Date: 28 November 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

During a re-inspection on 11 October 2019, we found that this provider was not meeting some of these requirements. We served a Welfare Requirements Notice. This is a legal notice that required the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions:

- ensure that checks made with the Disclosure and Barring Service are recorded effectively and that they confirm safer recruitment procedures have been followed for each adult associated with the setting by 25 October 2019
- provide effective guidance and support for staff to ensure they offer quality learning and development experiences for children that continually improve by 25 October 2019
- ensure the arrangements to support children with SEND are effective and regularly reviewed by 25 October 2019
- develop an effective key-person system by reinforcing the roles and responsibilities of staff, making sure that parents are aware of who their child's key person is by 25 October 2019
- implement processes to ensure information about children is handled confidentially, and only shared with those who have a right or a professional need to access it by 25 October 2019.

We conducted an unannounced visit to monitor the Welfare Requirements Notice on 4 November 2019. We were satisfied that the provider had complied with the Welfare Requirements Notice. However, we identified further breaches of the requirements. Following this visit we sent a Notice to Improve which required the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions:

- ensure you promote the good health of all children attending the setting and take appropriate action if children are ill. In this case, by ensuring that children who are unwell are responded to as necessary to prevent the spread of infection, and to support their recovery by 15 November 2019
- ensure that people looking after children are suitable to fulfil the requirements of their roles. In this case, by making sure that staff are good role models for children in the way they speak to one another by 15 November 2019.

The provider responded to the Notice to Improve within the agreed timescales. We were satisfied with the response. We continue to monitor the provision. The provider is still registered with Ofsted.