

Compliance action taken for childcare provision

Ref: 113726/4357125

Date: 4 December 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On the 9 October 2019 we carried out an unannounced inspection. We found that the provider was not meeting some of these requirements. We have served a Welfare Requirements Notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Action needed by 6 November 2019

ensure all staff understand the safeguarding policy and procedures and have up to date knowledge of safeguarding issues so they are able to identify signs and symptoms that a child may be at risk of harm,

strengthen safeguarding procedures to ensure welfare concerns and action taken is appropriately recorded,

ensure all staff understand and adhere to safeguarding policies and procedures by reporting allegations to Ofsted and the appropriate child protection agencies, within the required timescales,

put effective processes in place to assess the ongoing suitability of staff to ensure they have



sufficient knowledge to fulfil their roles,

deploy staff effectively to ensure staff to child ratios are maintained and children are supervised appropriately,

put effective processes in place to ensure medication taken by staff do not impact their ability to care for children,

review strategies used to manage children's behaviour ensuring they are appropriate for the developmental stage of the child and support children's emotional wellbeing,

support children's independence and emotional wellbeing by making sure changes in personal care routines are planned, supported and shared with the child's key person,

ensure complaint procedures are adhered to by keeping written records of complaints and action taken,

ensure all required documentation is available to Ofsted on request; with particular regard to safeguarding certificates.

On Wednesday 13 November 2019 we visited the provider to monitor compliance with the Welfare Requirements Notice. We found that the provider had taken appropriate action to meet the notice. The provider remains registered with Ofsted.