

1244350

Haven Care Group

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home provides care for up to three children who have social and emotional difficulties. The home is privately owned. A manager is in post and has applied to register with Ofsted.

Inspection date: 11 November 2019

This monitoring visit

This home was judged inadequate at the last full inspection on 17 October 2019.

At the full inspection, Ofsted found that the provider had not maintained safe recruitment procedures to ensure that only suitable adults work with children. The provider had not carried out essential recruitment checks to help to determine a person's fitness to work with children.

As a result of this failure, Ofsted issued a compliance notice in respect of regulation 32 of the Children's Homes (England) Regulations 2015.

On 11 November 2019, Ofsted conducted a monitoring visit to the provider's head office. The inspector found that the provider has taken action to meet the compliance notice.

Training, policy, procedure and practice in safe recruitment have been improved. The provider is no longer employing any disqualified person and is now carrying out all the required recruitment checks to help to determine someone's suitability to work with children. Consequently, the provider now has regard for the legislation designed to protect vulnerable children.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/10/2019	Full	Inadequate
13/08/2018	Full	Good
16/01/2018	Interim	Improved effectiveness
20/06/2017	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The quality and purpose of care standard is that children receive care from staff who—</p> <p>understand the children's home's overall aims and the outcomes it seeks to achieve for children;</p> <p>use this understanding to deliver care that meets children's needs and supports them to fulfil their potential.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>understand and apply the home's statement of purpose;</p> <p>ensure that staff—</p> <p>understand and apply the home's statement of purpose;</p> <p>protect and promote each child's welfare. (Regulation 6 (1)(2)(a)(b)(i)(ii))</p> <p>This relates to the manager and staff's knowledge and understanding about the provision of therapy commissioned by the home.</p>	30/11/2019
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>take effective action whenever there is a serious concern about a child's welfare; and</p> <p>are familiar with, and act in accordance with, the home's child protection policies;</p>	30/11/2019

<p>that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm; and</p> <p>that the effectiveness of the home's child protection policies is monitored regularly. (Regulation 12(2)(a)(v)(vi)(vii)(b)(e))</p> <p>This relates to the understanding of roles and responsibilities, including the sharing of information with police, ensuring all visitors to the home sign the visitor's book and managerial scrutiny of how managers and staff implement the child protection policies.</p>	
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that–</p> <p>helps children aspire to fulfil their potential; and</p> <p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to–</p> <p>lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose;</p> <p>ensure that staff have the experience, qualifications and skills to meet the needs of each child;</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13(1)(a)(b), (2)(a)(c)(h))</p>	30/11/2019
<p>The registered person must compile in relation to the children's home a statement ("the statement of purpose") which covers the matters listed in Schedule 1. (Regulation 16(1), Schedule 1, 14))</p> <p>This relates to accuracy in the statement of purpose and on the website about the provision of therapy.</p>	30/11/2019

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by

the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1244350

Provision sub-type: Children's home

Registered provider: Haven Care Group

Registered provider address: 1st floor, Unit 3 Barberry, Burton-on-Trent,
Staffordshire DE14 2UE

Responsible individual: Junaid Butt

Registered manager: Post vacant

Inspector

Christy Wannop, social care inspector

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