

## Compliance action taken for childcare provision

Ref: EY544159/4368054

Date: 22 November 2019

## Summary of outcome

As a result of our inspection on 25 October 2019 we issued a welfare requirements notice which required the provider to comply with the Statutory Framework for the Early Years Foundation Stage for; Changes that must be notified to Ofsted, Suitable people, Managing Behaviour and Staff qualifications, training, support and skills. This is a legal notice that requires the provider to take action. The provider will be able to give parents further information about this. Following our inspection, we made a visit on 18 November 2019, to monitor the provider's compliance with these actions. We found that the provider had taken action to address all of the issues.

The provider has improved by ensuring all staff are suitable to fulfil the requirements of their role. They have attended training on meeting the care and learning needs of young children. Staff have reflected on their practice, received training and support to ensure that they manage children's behaviour in an appropriate way. This is with specific reference to handling younger children to ensure their safety and emotional well-being. The provider and manager have improved their arrangements for monitoring staff practice and identifying weaknesses. They frequently conduct random checks in all the playrooms and monitor the closed-circuit television cameras. The provider and manager are also spending time in the playrooms observing the staff working with the children. The provider and manager have increased their knowledge and understanding of changes that must be notified to Ofsted through research and discussion with other early years professionals. The provider remains registered with Ofsted.