

## **Compliance action taken for childcare provision**

Ref: EY339042/4355755

Date: 20 November 2019

### **Summary of outcome**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 11 October 2019, the provider notified us about an allegation against a member of staff. The notification meant that the provider had met their legal responsibility with regards to notifying Ofsted of any allegation of harm or abuse by any person living, working, or looking after children on the premises within 14 days. We carried out an unannounced visit on 22 October 2019 to look at this notification along with a further complaint received. Our visit found that the provider had not followed the correct procedures or taken appropriate action while investigations were undertaken. The provider had not notified the agencies with statutory responsibilities without delay. We found that the provider did not meet the legal requirements for Safeguarding practice and Training, support and skills. We served Welfare Requirement Notice and set actions the that the provider must take within the timescales set out.

Improve knowledge and procedures for notifying the local children's social care services about children's safety and welfare and ensure notifications are made without delay 5 November 2019

Ensure that the designated safeguarding leads understand and are capable of fulfilling their role so that they are able to give effective support, advice and guidance to other staff and can respond appropriately to concerns raised about possible abuse and neglect

5 November 2019

Ensure staff have relevant knowledge and skills to implement safeguarding procedures, including knowledge of the action to be taken in the event an allegation is made against a member of staff 5 November 2019

Improve arrangements for the supervision and monitoring of staff so that support and training is available to ensure that staff are able to fulfil their responsibilities. 5 November 2019

We carried out an unannounced inspection on 6 November 2019, following the compliance

visit and found that the provider addressed the actions raised relating to the requirements for safeguarding and embedding systems to monitor staff practice.

The provider remains registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).