

1224674

Hopscotch Solutions Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home provides care and accommodation for up to seven children who have autism spectrum disorder and/or learning disabilities. It is privately owned and has a school on site.

Inspection date: 5 November 2019

This monitoring visit

This monitoring visit reviewed whether the registered manager has addressed all of the steps within the compliance notice issued at the previous inspection.

The registered manager has sufficiently addressed the steps within the compliance notice. Consequently, staff are better able to protect and promote each child's welfare, treat each child with dignity and respect, and provide personalised care.

The experienced and qualified registered manager has recently returned from an extended period of leave.

Children are receiving better care from staff. They are starting to respond positively. Children's health outcomes are improving. Staff are building warm and nurturing relationships with children.

Staff have received good training and support. They say that this has helped them to understand children better.

Children's planning documentation, including fire evacuation plans, is now individualised and provides better information for staff. Consequently, staff, including agency staff, have a better understanding of each child's needs and how to fully support them.

The use of agency staff is reducing. This is helping with continuity of care for children. Agency staff feel well supported and valued. They have a good understanding of the children they are working with.

There continues to be a high number of incidents involving some children. However, staff have a clearer understanding of children's support strategies. Incidents are reducing. Despite this improvement, management oversight of the children's log books is not good because incidents reported within the log books have not been recorded on incident forms. This means that managers could rely on false data when evaluating patterns and trends.

Currently, staff are inconsistent in their interactions with some children. For example, staff have a different understanding of whether they should let a child sit on their lap. This may be confusing for the child. Managers are not yet ensuring that practice between teams is closely monitored to ensure consistency.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
28/08/2019	Full	Requires improvement to be good
17/07/2019	Full	Inadequate
21/02/2019	Interim	Sustained effectiveness
03/07/2018	Full	Outstanding

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that helps children aspire to fulfil their potential; and promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home. (Regulation 13 (1)(a)(b) and (2)(f))</p>	10/11/2019
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that helps children aspire to fulfil their potential; and promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13(1)(a)(b) and (2))</p>	10/11/2019
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that the home's day to day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12(1)(2))</p> <p>This is particularly in relation to ensuring that managers regularly review practice to inform their assessment of whether staff are providing safe care. Managers then need to take effective action to address identified shortfalls in practice.</p>	04/11/2019

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1224674

Provision sub-type: Children's home

Registered provider: Hopscotch Solutions Limited

Registered provider address: 1 Merchant Place, River Street, Bolton BL2 1BX

Responsible individual: Patricia Gregory

Registered manager: Amy Merchant

Inspector

Joanne Vyas, social care inspector

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