

Complaint about childcare provision

Ref: EY493376/4364070

Date: 4 November 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2.

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 22/10/2019 we received concerns that this provider was not meeting some of these requirements. We carried out an unannounced visit on 24/10/2019 where we found breaches in requirements. We raised a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. Actions raised, ensure effective systems are in place to check that practitioners, and any other person who is likely to have regular contact with children are suitable by 15/11/2019, make sure that staff to child ratios are maintained at all times by 15/11/2019, ensure that records relating to the safe and efficient management of the setting are maintained, with specific reference to the records of children's attendance by 15/11/2019. The provider is still registered with Ofsted.

We monitored the provider's compliance with these requirements on 18th November 2019 and found the provider has taken steps to improve and is meeting all of the requirements of his registration. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and](#)

[complaints about childminders and childcare providers leaflet.](#)