

1247144

Registered provider: Haven Care Group
Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately owned children's home. It is registered to provide care and accommodation for up to four children and/or young people.

Inspection date: 31 October 2019

Judgement at last inspection: good

Date of last inspection: 3 September 2019

Enforcement action since last inspection: Concerns about a disqualified person working at the home prompted this inspection. This has subsequently led to enforcement action.

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has declined in effectiveness.

The provider has failed to ensure safe recruitment practice. Specifically, failing to undertake checks on the skills, qualifications and safety of external contractors working within the home.

The provider has knowingly employed a person who is disqualified from working with children. This disregard for safe recruitment practice leaves children vulnerable.

Ofsted has issued a compliance notice to ensure that all adults working with children are safe to do so. Ofsted will return to check that improvements have been made.

Children continue to make good progress. However, some challenging behaviours have had a negative impact on the quality of children's day-to-day experiences. Managers have taken decisive and child-centred action to ensure that one child has a planned

transition to a more suitable placement.

Children benefit from tailored education programmes. They have excellent attendance. They make progress because of their educational engagement.

Staff offer a range of activities for children. However, some children need more staff support and encouragement to gain confidence to participate in new activities.

Independence planning is structured and measurable. This means that children gain essential skills and knowledge which will be beneficial to successful transitions to independence.

Safeguarding and behaviour management strategies are effective. There have been no safeguarding concerns, incidents of children going missing from the home or allegations against staff.

The registered manager has recruited new residential staff. All staff benefit from a broad range of training. Staff are closely supervised and receive consistent levels of management support.

Visitors to the home, particularly senior managers and consultants, have not been consistently signed in and out of the home. This is not robust safeguarding practice.

The delivery of therapeutic support is not currently in accordance with the description provided in the statement of purpose. This does not accurately represent the package of therapeutic support.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/09/2019	Full	Good
22/01/2019	Interim	Declined in effectiveness
12/09/2018	Full	Good
19/12/2017	Interim	Improved effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The registered person must compile in relation to the children's home a statement ("the statement of purpose") which covers the matters listed in Schedule 1.</p> <p>(Regulation 16 (1) Schedule 1, 14))</p> <p>This relates to the accuracy regarding therapy in the statement of purpose and on the website.</p>	22/11/2019
<p>The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety.</p> <p>The registered person may only—</p> <p>employ an individual to work at the children's home; or if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home, if the individual satisfies the requirements in paragraph (3).</p> <p>The requirements are that—</p> <p>the individual is of integrity and good character;</p> <p>the individual has the appropriate experience, qualification and skills for the work that the individual is to perform;</p> <p>the individual is mentally and physically fit for the purposes of the work that the individual is to perform; and</p> <p>full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2.</p> <p>(Regulation 32 (1)(2)(a)(b)(3)(a)(b)(c)(d)) *</p>	22/11/2019
<p>Schedule 4 sets out the other information that the registered person must keep in relation to a children's home. The registered person must—maintain in the home the records in Schedule 4; ensure that the records are kept up to date; and</p>	22/11/2019

retain the records for at least 15 years from the date of the last entry.	
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(Regulation 37 (1)(2)(a)(b)(c))	
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* These requirements are subject to a compliance notice.

Recommendations

- Children's homes staff should seek to identify and provide appropriate opportunities for children to develop themselves in accordance with their wishes and feelings and as part of the home's plan for their care. Each child's talents and interests should be understood and nurtured, with children selecting activities based on their personal preferences and abilities, so far as is reasonable. Staff should also support children to try activities that are 'new' for them, where appropriate. ('Guide to the children's homes regulations including the quality standards', page 31, paragraph 6.4)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1247144

Provision sub-type: Children's home

Registered provider: Haven Care Group

Registered provider address: First Floor, Unit 3 Barberry, Burton On Trent,
Staffordshire DE14 2UE

Responsible individual: Kashif Kiani

Registered manager: Nicol Orme

Inspector

Amanda Ellis, social care inspector

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