

1252023

Registered provider: T-Junction Children's Services Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is registered to provide care and accommodation for up to three children who have social, emotional and behavioural difficulties. The home is owned and operated by a private provider. The manager has been registered since February 2019. The manager is currently undertaking the required qualification for residential managers.

Inspection date: 23 October 2019

Judgement at last inspection: good

Date of last inspection: 9 April 2019

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.

At this interim inspection, Ofsted judges that it has sustained effectiveness.

Children receive good, nurturing care from a committed group of staff. Children make good progress overall. This is particularly the case in education. Most children attend school regularly, enjoy school and are becoming more confident in their abilities. When children refuse to attend school, the manager works in partnership with other agencies to identify alternative ways to meet their educational needs.

The manager and staff advocate strongly for children to make sure that children receive the services they need. For some children, this has meant securing the right emotional and mental health input. As a result, children become more settled and increasingly resilient.

The views of children are taken seriously. Children know how to make complaints if they feel aggrieved. The manager and staff take complaints seriously and do all they can to achieve a satisfactory resolution. Children also express their views and opinions through regular children's meetings. The manager provides a response to children's views expressed in these meetings. This helps children to feel that their views matter.

Children's behaviour has, at times, become unsettled. Staff have managed incidents well. The manager evaluates the effectiveness of staff members' responses to incidents. She supports staff to take a reflective approach so that lessons can be learned. When the practice of staff has fallen short of expectations, the manager has taken the correct action immediately. Since the last inspection, there has been a reduction in the number of incidents. This indicates that some children are becoming more settled.

Staff have a better understanding of how to keep children safe because risk assessments are detailed and include effective strategies to reduce risk.

The manager has acted on the three recommendations made at the last inspection. This has resulted in better management oversight, improved recording and more effective behaviour management plans.

Staff receive good training and professional development. They receive monthly supervision. A psychotherapist meets with the team regularly. These meetings are helpful because they enable good staff to reflect on how they can improve the care and support provided to children.

The manager uses a range of tools that help her to continually evaluate the quality of care provided to children. The manager values the monthly visits from the independent person because they identify areas of relative weakness and help the manager to improve the home. However, the manager has not always ensured that the visitor has been able to speak to professionals, parents or carers.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
09/04/2019	Full	Good
16/07/2018	Full	Requires improvement to be good
18/10/2017	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
When the independent person is carrying out a visit, the registered person must help the independent person— if they consent, to interview in private such of the children, their parents, relatives and persons working at the home as the independent person requires. (Regulation 44 (2)(a))	22/11/2019

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1252023

Provision sub-type: Children's home

Registered provider: T-Junction Children's Services Limited

Registered provider address: 3 Field Leys Way, Birstall, Leicester, Leicestershire
LE4 3EL

Responsible individual: Timothy Clare

Registered manager: Michaela Norman

Inspector

Phillip Morris, social care inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
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