

Complaint about childcare provision

Ref: 300524/4310635

Date: 14 November 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage' which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 19 August 2019 we received a complaint against the provider. An unannounced regulatory visit found that you had not taken all reasonable steps to ensure that children in your care are not exposed to risks.

Action taken by Ofsted in relation to breaches: Notice of Improvement issued 30 September 2019. The provider is still registered as a childminder with Ofsted. The provider has responded to our notice to improve. This response details the action taken by the provider to ensure children in her care are not exposed to risks. We are satisfied with the action taken by the provider. The provider will be able to give parents further information about this.

The provider is remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).