

Complaint about childcare provision

Ref: 501898/4357116

Date: 21 October 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 14 October 2019 we received concerns that this provider was not meeting some of these requirements. We carried out an unannounced visit on 16 October 2019. We issued the provider a notice to improve that asked them to;

Action needed

- review your accident reporting and monitoring procedures to ensure that processes are understood and consistently implemented by all staff by 30 October 2019

The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).