

Complaint about childcare provision

Ref: 500096/4330014

Date: 1 October 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 12 September 2019 we received concerns that this provider was not meeting some of these requirements. We sent the provider a notice to improve which asks the provider to take action.

Action needed

ensure that the premises are secure and that no unauthorised person can enter the nursery and children are not able to leave unsupervised by 1 October 2019.

We are satisfied with the action taken by the provider and no further action was required by Ofsted on this matter. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).