

1236773

Registered provider: Cambian Childcare Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This children's home is operated by a company. The home provides a solo placement with individualised care. The experienced manager has been registered with Ofsted since May 2019.

Inspection dates: 17 to 18 September 2019

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 16 May 2018

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
16/05/2018	Full	Good
04/12/2017	Interim	Sustained effectiveness
18/04/2017	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every six months.</p> <p>In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—</p> <p>the quality of care provided for children;</p> <p>the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and</p> <p>any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. (Regulation 45 (1)(2)(a)(b)(c))</p>	03/03/2020

Recommendations

- Staff need the knowledge and skills to recognise and be alert for any signs that might indicate a child is in any way at risk of harm. ('Guide to the children's homes regulations including the quality standards', page 43, paragraph 9.12)

This is in relation to providing training to all staff in respect of e-safety and in relation to all staff developing appropriate skills so that they can identify risks associated with wider contextual safeguarding.

Inspection judgements

Overall experiences and progress of children and young people: good

The young person feels happy and settled. He is making good progress in all areas of his life. The young person trusts the staff. The staff know the young person very well and the young person feels he can talk to the staff about anything. The young person's views are at the centre of all his care planning and the running of the home.

The young person enjoys good physical health. He is preparing for independence and is learning to manage his own health appointments and medication. He enjoys bike riding, which helps him to maintain good physical fitness. The staff help the young person to understand the importance of good health and he has stopped smoking, misusing substances and drinking alcohol.

The young person's emotional well-being continues to improve. The young person is well supported by the staff to access specialist therapy services to help him address past trauma.

The young person is learning the skills he needs to help him gain employment in later life. He has full attendance at college and is making good progress with his studies.

The young person enjoys a range of activities, such as holidays at the caravan, eating out, baking and shopping. The young person is learning a range of skills which are preparing him for independence. He is able to cook for himself, travel independently and manage his own finances.

How well children and young people are helped and protected: good

The young person's behaviour continues to improve. The staff work with the young person to help him understand the impact of negative behaviour and risk, using consistent guidance and boundaries. Physical intervention is not used in this home.

The management of risk is good. Risks for the young person are continuing to reduce. For example, the young person no longer goes missing from home. Risk assessments are regularly updated, and these provide staff with clear strategies to manage risks.

The procedure for safeguarding the young person is effective. The staff receive training to help them recognise the signs of some risks. The receipt of training is not consistent, and some staff have not had training around other risks the young person may face, such as keeping safe while online, county lines and radicalisation.

The effectiveness of leaders and managers: good

The registered manager is passionate about providing the best quality of care for the young person. She is ambitious for the young person to achieve and leads the staff team by example.

The registered manager works closely with other services, such as therapists, health professionals and the social worker. Information is effectively shared with other services to make sure that the young person receives the support he needs. One therapist said: 'The inter-agency work is very good, and their information sharing is excellent.'

The staff feel well supported by the registered manager. They receive regular supervision, which enables them to reflect on the quality of their care practice. New staff

are well supported through their induction and they feel prepared to start their roles.

The registered manager has effective systems in place for monitoring the young person's progress. The registered manager's six-monthly reports do not fully demonstrate the impact of the good work taking place. The report does not reflect the feedback and opinions of the young person and of others involved in his care.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1236773

Provision sub-type: Children's home

Registered provider: Cambian Childcare Limited

Registered provider address: Metropolitan House, 3 Drakes Road, Potters Bar
EN6 1AG

Responsible individual: Susan Fitzsimmons

Registered manager: Carla McDade

Inspector

Jamie Richardson: social care inspector

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