

Complaint about childcare provision

Ref: EY482576/4295350

Date: 15 August 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 18 July 2019 we received concerns that this provider was not meeting some of these requirements. We visited the provider to discuss the concerns and have issued a Welfare Requirements Notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.'

WELFARE REQUIRMENTS NOTICE

The following action(s) are to be completed by the date shown

Risk Assessment

put in place and implement risk assessments that effectively minimise hazards so that children are not exposed to unnecessary risks

DATE 27 August 2019

Child Supervision

ensure that effective supervision of children is in place at all times to protect their safety and well-being

DATE 27 August 2019

Information and Records

ensure that records are easily accessible and available for inspection by Ofsted at all times.

DATE 27 August 2019

A monitoring visit was carried out on 28 September 2019. The provider has addressed all the actions within the set timescale. We are satisfied with the action taken by the provider. The provider remains suitable for registration.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).