

Complaint about childcare provision

Ref: EY484913/4332476

Date: 27 September 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 16 September 2019 we received concerns that this provider was not meeting some of these requirements. We visited and issued a notice to improve that requires the provider to complete the actions below. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider remains registered with Ofsted.

Actions to be completed by 8 October 2019;

notify Ofsted of any significant event which is likely to affect the suitability of persons caring for children on the premises

improve understanding of when to notify Ofsted of changes to those managing the early years provision.

The provider has completed actions and remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).