

1247390

Partnerships in Care 1 Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home can provide care for up to eight children and young adults. Its specialism is to provide care to children and young adults who have mental health difficulties and who self-harm.

The home is part of a large national private organisation. This organisation has its own clinical team.

The manager has been registered with Ofsted since January 2019.

The home is also registered with the Care Quality Commission.

Inspection date: 17 September 2019

This monitoring visit

This children's home was judged inadequate at the full inspection on 23 and 24 July 2019. Following that inspection, one compliance notice was issued, namely Regulation 6: the quality and purpose of care standard. Seven statutory requirements were also set.

At this monitoring visit, the inspector found that sufficient action has been taken to meet the compliance notice. A further full inspection will take place to determine the progress against the requirements.

Immediately following the previous inspection, the provider submitted a request to voluntarily cancel their registration with Ofsted and remain solely registered with the Care Quality Commission. At the time of the monitoring visit, children continued to live in the home, and leaders and managers had no plan for how they would effectively implement their de-registration with Ofsted. This hinders their ability to fully achieve their statement of purpose.

Action to improve the quality of the home is starting to take shape. Refurbishment has commenced and is ongoing. The relocation of the clinic room better promotes the privacy and dignity of children. Children told inspectors that they prefer the new layout of the home and have been involved in making decisions about the decor.

Sufficient progress has been made to enable understanding of the actions and outcomes of safeguarding referrals. The registered manager has prioritised the understanding of the progress of all open safeguarding referrals. These updates are communicated sensitively to children.

Leaders and managers have taken effective action to review the missing from home protocols. An agreement has been reached with other professionals about the responsibility of independent return home interviews. Despite this, inspectors found one occurrence where a child has been missing from home and no return home interview took place.

A full review of the referral, assessment and admission process is complete. New procedures detail how leaders and managers will consider the suitability of new children moving into the home. This includes the ways in which they will review the child's progress and escalate any concerns where they feel they can no longer meet the child's needs. The effectiveness of this review is yet to be tested, as no new children have moved into the home.

Leaders and managers have improved the protocols for the administration of controlled medication administered on an as-and-when-required basis (*pro re nata*). The review includes more information about the purpose of the medication and child's health needs.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
23/07/2019	Full	Inadequate
20/02/2019	Interim	Sustained effectiveness
26/09/2018	Full	Requires improvement to be good
05/01/2018	Interim	Sustained effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>5: Engaging with the wider system to ensure children's needs are met</p> <p>In meeting the quality standards, the registered person must, and must ensure that staff—</p> <p>seek to involve each child's placing authority effectively in the child's care, in accordance with the child's relevant plans;</p> <p>seek to secure the input and services required to meet each child's needs;</p> <p>if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans; and</p> <p>seek to develop and maintain effective professional relationships with such persons, bodies or organisations as the registered person considers appropriate having regard to the range of needs of children for whom it is intended that the children's home is to provide care and accommodation. (Regulation 5 (a)(b)(c)(d))</p>	<p>30/10/2019</p>
<p>6: The quality and purpose of care standard *</p> <p>The quality and purpose of care standard is that children receive care from staff who—</p> <p>understand the children's home's overall aims and the outcomes it seeks to achieve for children;</p> <p>use this understanding to deliver care that meets children's needs and supports them to fulfil their potential.</p>	<p>30/10/2019</p>

<p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>understand and apply the home’s statement of purpose;</p> <p>ensure that staff—</p> <p>understand and apply the home’s statement of purpose;</p> <p>protect and promote each child’s welfare;</p> <p>treat each child with dignity and respect;</p> <p>provide personalised care that meets each child’s needs, as recorded in the child’s relevant plans, taking account of the child’s background;</p> <p>provide to children living in the home the physical necessities they need in order to live there comfortably;</p> <p>ensure that the premises used for the purposes of the home are designed and furnished so as to—</p> <p>meet the needs of each child; and</p> <p>enable each child to participate in the daily life of the home;</p> <p>make decisions about the day-to-day arrangements for each child, in accordance with the child’s relevant plans, which give the child an appropriate degree of freedom and choice. (Regulation 6 (1)(a)(b) (2)(a)(b)(i)(ii)(iii)(iv)(vii)(ix) and (c)(i)(ii))</p>	
<p>10: The health and well-being standard</p> <p>The health and well-being standard is that—</p> <p>the health and well-being needs of children are met;</p> <p>children receive advice, services and support in relation to their health and well-being; and</p> <p>children are helped to lead healthy lifestyles.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff help each child to—</p>	<p>30/10/2019</p>

<p>achieve the health and well-being outcomes that are recorded in the child's relevant plans. (Regulation 10 (1)(a)(b)(c) and (2)(a)(i))</p>	
<p>12: The protection of children standard</p> <p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child;</p> <p>help each child to understand how to keep safe;</p> <p>understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person;</p> <p>take effective action whenever there is a serious concern about a child's welfare; and</p> <p>that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1)(2)(a)(i)(ii)(v)(vi) and (b))</p>	<p>30/10/2019</p>
<p>13: The leadership and management standard</p> <p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose;</p>	<p>30/10/2019</p>

<p>ensure that staff have the experience, qualifications and skills to meet the needs of each child;</p> <p>understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home;</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) and (2)(a)(c)(f)(h))</p>	
<p>23: Medicines</p> <p>The registered person must make arrangements for the handling, recording, safekeeping, safe administration and disposal of medicines received into the children’s home.</p> <p>In particular the registered person must ensure that—</p> <p>medicine which is prescribed for a child is administered as prescribed to the child for whom it is prescribed and to no other child. (Regulation 23 (1) and (2)(b))</p>	30/10/2019
<p>35: Behaviour management policies and records</p> <p>The registered person must ensure that—</p> <p>within 5 days of the use of a measure of control, discipline or restraint in relation to a child in the home, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(c))</p>	30/10/2019

*These requirements are subject to a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children’s home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1247390

Provision sub-type: Children's home

Registered provider: Partnerships in Care 1 Limited

Registered provider address: Unit 2, Imperial Place, Maxwell Road,
Borehamwood WD6 1JN

Responsible individual: James King

Registered manager: Georgina May

Inspectors

Nicola Lownds, social care inspector
Paula Lahey, regulation inspection manager

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