

1221437

Potensial Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

- This short-break centre is operated by a large independent national provider.
- The home is registered to provide short-break care and accommodation for up to five children and young people at any one time.
- Children and young people do not live permanently at the home.
- Children and young people who stay at this home may have learning disabilities and/or physical disabilities.
- The manager of the home was registered by Ofsted on 14 March 2016.

Inspection date: 27 August 2019

This monitoring visit

This children's home was judged inadequate at the full inspection on 17 to 18 July 2019. Following this monitoring visit, Ofsted has made a new full inspection judgement in line with its inspection framework. The children's home's new full inspection judgement is requires improvement to be good.

At the full inspection in July 2019, Ofsted raised six requirements. This monitoring visit was undertaken to evaluate the progress made in addressing the requirements.

Since the last inspection, the registered manager immediately supplied Ofsted with a comprehensive action plan. Since then, significant progress has been made in all areas of the plan. Five of the six requirements have been assessed as met. Further action is required to meet the previous requirement relating to children's case records.

The management of potential safeguarding concerns has strengthened. The registered manager has introduced new systems for managing unexplained injuries and bruising that are identified on children's bodies. These systems are effective. Body maps now confirm what actions have been taken in response to marks

identified and when parents and/or social workers have been notified.

The registered manager has been successful in obtaining most children's up-to-date local authority health and care plans. These plans align with the home's care and support documents. Risk assessments and behaviour support plans are now in place for children who exhibit high-risk behaviours. These assessments provide staff with clear instructions about how to mitigate the risks and to manage the behaviours.

The registered manager has used information gained from monitoring activities to review the restrictive sleeping arrangements for one child. A comprehensive reduction action plan is now in place that is realistic and timely.

The registered manager has introduced new systems to formally assess the individual needs of children and their compatibility with other children. These systems have not yet been tested out in practice for effectiveness.

The registered manager ensures that all staff receive regular supervision and can attend team meetings. Records of these meetings have improved; reflective shared practice is now a set agenda item for discussion.

The registered manager's monitoring of children's case records is not yet good enough. The registered manager has not identified or rectified omissions in children's daily records. For example, staff do not record if children are provided with the opportunity to achieve their personal targets. In addition, not all children's daily records detail the author or date.

The registered manager has forwarded a copy of the home's statement of purpose to Ofsted, as required by the regulations.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/07/2019	Full	Inadequate
19/12/2018	Full	Good
11/05/2017	Full	Good
23/01/2017	Interim	Sustained effectiveness

What does the children’s home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children’s Homes (England) Regulations 2015 and the ‘Guide to the children’s homes regulations including the quality standards’. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>36: Children’s case records</p> <p>The registered person must maintain records (‘case records’) for each child which include the information and documents listed in Schedule 3 in relation to each child.</p> <p>The registered person must ensure that all case records are kept up to date.</p> <p>In addition, the registered person must ensure that all records identify the author of reports and are dated. (Regulation 36(1)(a)(b))</p>	<p>26/10/2019</p>

Recommendation

- Ensure that staff are familiar with the home’s policies on record-keeping and understand the importance of careful, objective, and clear recording. Staff should record information on individual children in a non-stigmatising way that distinguishes between fact, opinion and third-party information. Information about the child must always be recorded in a way that will be helpful to the child. (‘Guide to the children’s homes regulations including the quality standards’, page 61, paragraph 14.4) In particular, ensure that the recording of incidents is kept under review and that the document used for this purpose is child-focused and facilitates management monitoring.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1221437

Provision sub-type: Children's home

Registered provider: Potensial Ltd

Registered provider address: Potens, 68 Grange Road West, Birkenhead CH41 4DB

Responsible individual: Bettina Jeppesen

Registered manager: Sarah Kington

Inspectors

Sharron Escott: social care inspector

Joy Howick: HMI social care inspector

The Office for Standards in Education, Children’s Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children’s social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children’s services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit <http://www.nationalarchives.gov.uk/doc/open-government-licence>, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://www.gov.uk/government/organisations/ofsted>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: <http://www.gov.uk/ofsted>

© Crown copyright 2019